



# INTUITIVE VOICE

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## TECHNOLOGY

### **X-Lite/eyeBeam Phone Setup User Guide**

Version 1.0

**Updated  
4/30/2008**

## **Overview**

This guide provides an overview of setting up an X-Lite/eyeBeam softphone.

## **General Support**

If you have questions or need technical assistance with Evolution PBX call (888) 587-5750 or send an Email to [support@intuitivevoice.com](mailto:support@intuitivevoice.com).

If you have questions about third party hardware or software please visit the following Websites:

- Snap: <http://www.snapanumber.com>.
- iView: <http://www.i9technologies.com/>.
- Cisco VoIP Telephones: <http://www.cisco.com>.
- CounterPath Software Telephones - <http://www.counterpath.com>.
- Digium PCI Cards: <http://www.digium.com>.
- Linksys Analog Terminal Adapters and VoIP telephones: <http://www.linksys.com>.
- Polycom VoIP Telephones: <http://www.polycom.com>.

## **My Evolution PBX Doesn't Do That!**

Some features and configuration options in this document may only be available with a recent software upgrade available from Intuitive Voice Technology. Email [support@intuitivevoice.com](mailto:support@intuitivevoice.com) to learn more about Evolution PBX upgrades (please explain the feature that you are interested in).

## **Errata**

Please report errors or confusing descriptions by sending an Email to [support@intuitivevoice.com](mailto:support@intuitivevoice.com).

## Setting Up an eyeBeam Phone in Evolution PBX

### To Set up an eyeBeam Phone in Evolution PBX

1. Login to **Evolution**, Click the **Resources** tab, click **Phone Extensions** then click on the **Select Type** field and select **VoIP – GENERIC SIP**.
2. In the **Extension** drop down, select an extension.
3. In the **Caller ID Name** field, enter a name to be displayed on caller ID for this extension.
4. In the **Caller ID Number** field, enter a number that will be displayed on caller ID for this extension.
5. In the **Record Calls** field, select **Yes** to record all calls made on this extension or **No** to disable this feature.
6. In the **Parent Extension** field, select **Master**.
7. In the **MAC Address** field, enter the MAC address from the back of the phone configured for this extension.
8. In the **Mailbox** field, select **Personal** to create a personal mailbox for this extension.
9. In the **Time Zone** field, select your time zone.

The screenshot displays the Intuitive Voice Technology Evolution PBX administration interface. The top navigation bar includes 'RESOURCES', 'CALL ROUTING', 'ADMINISTRATION', and 'REPORTING'. A sidebar on the left contains a navigation menu with options like 'Phone Extensions', 'Extension Groups', 'Voicemail', 'Phone Lines', 'Conference Rooms', 'Announcements', 'Music On Hold', and 'iView'. The main content area shows a 'Phone Extensions List' table with columns for Extension, Type, Caller ID, MAC Address, Status, and Modify. Below the table is the 'Modify Phones' configuration page for extension 5000, which is divided into three sections: General, Phone Settings, and Settings.

Extension	Type	Caller ID	MAC Address	Status	Modify
5001	Polycom-50X	"Ron Home" <6022495750>	0004f2032f43	OK (82 ms)	N/A
5003	-GENERIC SIP-	"Snom Wireless" <6022495750>	not needed	OK (4 ms)	N/A
5007	-GENERIC SIP-	"Zach Softphone" <6022495750>	not needed	UNKNOWN	N/A
5008	-GENERIC SIP-	"Bill Softphone" <6022495750>	not needed	UNKNOWN	N/A
5015	-GENERIC SIP-	"Ron Softphone" <5551231234>	not needed	UNKNOWN	N/A
5710	Polycom-60X	"Chris Home" <6022495750>	0004f2053363	OK (101 ms)	N/A
5711	-GENERIC SIP-	"Chris Mobile" <6022495750>	not needed	UNKNOWN	N/A
5712	-GENERIC SIP-	"Chris Mobile2" <6022495712>	not needed	UNKNOWN	N/A

**Modify Phones** (Extension: 5000)

General	Phone Settings	Settings
<b>Extension</b> : 5000 <b>Caller ID Name</b> : Name <b>Caller ID Number</b> : 5551231234 <b>Record Calls</b> : No <b>Parent Extension</b> : Master	<b>Phone Type</b> : -GENERIC SIP- <b>MAC Address</b> : not needed <b>Mailbox</b> : Personal <b>Time Zone</b> : Pacific <b>Paging</b> : Disabled <b>Presence</b> : Disabled	<b>Remote Phone</b> : No <b>IP Address</b> : For Future Use <b>Heartbeat</b> : 2000 <b>Outbound</b> : Internal-Local-Toll <b>Codec</b> : G711 (USA) <b>Button Map</b> : Default

10. Complete all other optional fields with the appropriate information then click **Save** and the new extension displays in the Phone Extensions List window and details about your new generic extension display in the Device Settings for (extension) window.

**Note:** Write this information down or print this page as this information will be used later to configure your EyeBeam softphone.

The screenshot displays the Intuitive Voice Technology administration console. The top navigation bar includes 'RESOURCES', 'CALL ROUTING', 'ADMINISTRATION', and 'REPORTING'. A sidebar on the left lists various system components like 'Phone Extensions', 'Extension Groups', and 'Voicemail'. The main content area features a 'Phone Extensions List' table and a 'Device Settings For 5000' panel.

Extension	Type	Caller ID	MAC Address	Status	Modify
5001	Polycom-50X	"Ron Home" <6022495750>	0004f2032143	OK (82 ms)	N/A
5003	-GENERIC SIP-	"Snom Wireless" <6022495750>	not needed	OK (4 ms)	N/A
5007	-GENERIC SIP-	"Zach Softphone" <6022495750>	not needed	UNKNOWN	N/A
5008	-GENERIC SIP-	"Bill Softphone" <6022495750>	not needed	UNKNOWN	N/A
5015	-GENERIC SIP-	"Ron Softphone" <5551231234>	not needed	UNKNOWN	N/A
5710	Polycom-60X	"Chris Home" <6022495750>	0004f2053363	OK (101 ms)	N/A
5711	-GENERIC SIP-	"Chris Mobile" <6022495750>	not needed	UNKNOWN	N/A
5712	-GENERIC SIP-	"Chris Mobile2" <6022495712>	not needed	UNKNOWN	N/A

**Device Settings For 5000**

Register Address: 192.168.2.225  
 Proxy Address: 192.168.2.225  
 Port: 5060  
 Outbound Address: 192.168.2.225  
 Username: 5000  
 Password: a35fe7f7  
 Voicemail Keys: \*97  
 DTMF Mode: rfc2833  
 Codec: Disabled  
 NAT: Disabled

**Configuration Instructions**

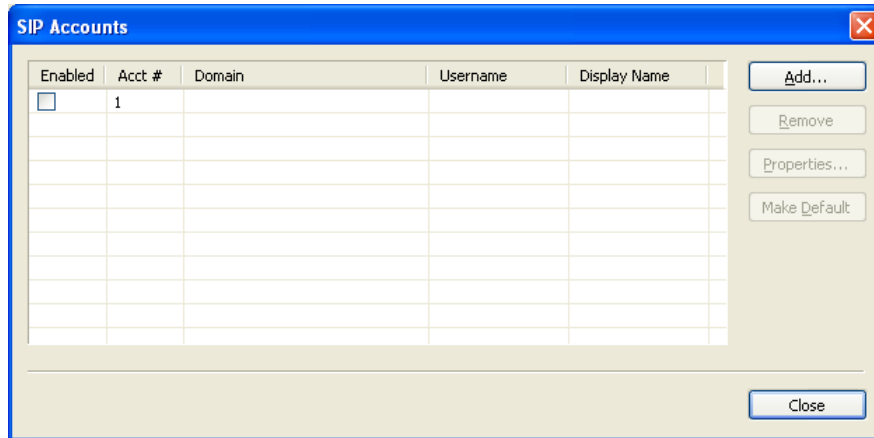
Please configure your phone through its configuration interface. Input the settings on the left into the appropriate fields for that device. Generally only Proxy Address, Username and Password are needed.

Note: If cutting and pasting the password be careful not to take the white space before or after the password.

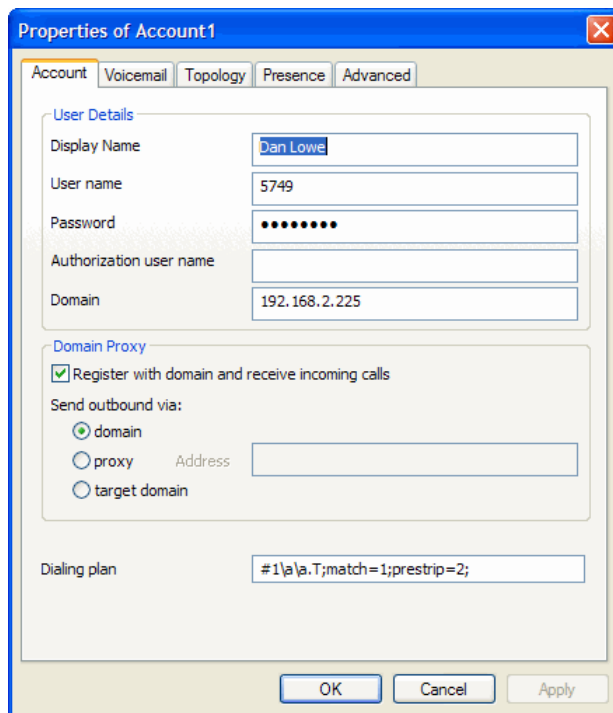
## Configuring the eyeBeam Softphone

### To Configure the eyeBeam Softphone

1. Open your eyebeam/X-Lite phone, right click on the phone then select **SIP Account Settings** and the SIP Accounts window displays.

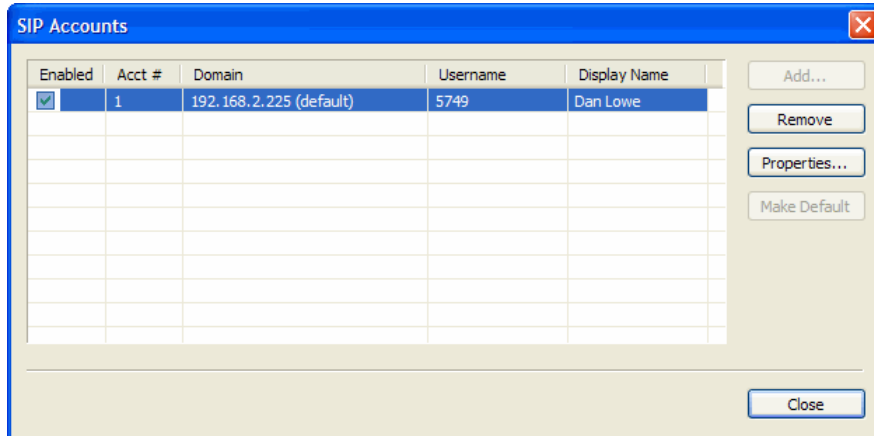


2. Click **Add** to create a new connection and the Account tab of the Properties window displays.



3. In the **Display Name** field, enter a name that will display on caller ID for this phone extension.
4. In the **User Name** field, enter the generic extension number that displayed under the Device Settings for (extension) area when you created a generic extension in Evolution PBX.

5. In the **Domain** field, enter the domain that displayed under the Device Settings for (extension) area when you created a generic extension in Evolution PBX.
6. In the **Password** field, enter the password that displayed under the Device Settings for (extension) area when you created a generic extension in Evolution PBX.
7. Click **Ok** and the added account displays in the SIP Accounts window.



8. Click the **Enabled** checkbox next to the new account then click **Close** and the phone will display the following messages: "discovering the network" then "registering" then "Ready" followed by "Your username is (display name)".

